

Terms and conditions of the Divine Plan Healing School Guarantee

All purchases can be cancelled within three weeks.

Jewellery

- All jewellery is not suitable for anything but normal use. The guarantee on our jewellery is 2 years, provided there are no signs of rough treatment.
- Return shipments are for the account of the buyer.
- Return shipments shall only be accepted if they go by registered mail.
- The model form for cancellation needs to be enclosed. This form can be found as an enclosure at the bottom of the General Conditions of the Divine Plan Healing School web shop.

Healings and consultations by Harriët Kroon

- After provision of the service(s) the purchase cannot be cancelled.
- After provision of the service(s) the payment will not be refunded.

Healings and consultations by Divine Plan Healers and Teachers other than Harriët Kroon

- Each Divine Plan Healer and Teacher works with his own conditions. We advise you to get information about these conditions from the person concerned.
- Divine Plan Healers and Teachers living abroad are not governed by Dutch law.

Complaints

We stand for quality and do our utmost to serve you to your satisfaction. Should you nevertheless have a complaint, we would like to hear from you. You can contact us via our web page Contact, or via our e-mail address welcome@divineplanhealingschool.org attention of Harriët Kroon. We will deal with your complaint as soon as possible and aim for a solution by mutual agreement within 4 weeks.