



# DIVINE PLAN HEALING SCHOOL

## Warranty & Service

### Divine Plan Trainings by Harriët Kroon

- You can be trained in one day in Amsterdam, the Netherlands, or in three 2 to 2.5 hour online sessions via Skype or Zoom.
- After you register for a training through our web shop:
  - If you cancel more than 15 days before your training day or first online training session, we will charge you an administration fee of 100 euro.
  - If you cancel less than 15 days before your training day or first online training session, the full fee will be charged and you will not receive a refund.
  - If you leave during a training, the full fee will be charged and you will not receive a refund.
- In the event of force majeure (unforeseen conditions), the Divine Plan Healing School is entitled to cancel and/or change the training date(s).

1

### VIP Healings and Private Consultations by Harriët Kroon

- To cancel or reschedule, we request that you give Harriët a minimum of 48 hours notice. The best way to reach her is to email at [welcome@divineplanhealingschool.org](mailto:welcome@divineplanhealingschool.org).
- If you cancel less than 48 hours before your session, the full fee will be charged and you will not receive a refund.
- If you cancel the VIP review session with less than 48 hours, we will charge you an administration fee of 50 euro.

## Healings and Consultations by Divine Plan Healers and Teachers other than Harriët Kroon

- Each Divine Plan Healer and Teacher works with his or her own conditions. We advise you to get information about these conditions from the person concerned.
- Divine Plan Healers and Teachers living abroad are not governed by Dutch law.

## Medical Disclaimer

- If you are having deep seated mental problems like psychosis or psychological disorders, we do not recommend receiving a healing. Your well-being and health are your full responsibility and this includes the choice of taking a healing of any modality.

## Jewellery

- **Warranty:** The warranty on our jewellery is two years, provided that no traces of harsh handling are visible. Please note that our silver chains are delicate and should be handled with care.
- **Returns:** We hope that you are pleased with your order. If for any reason you are not fully satisfied, you can cancel your purchase within 2 weeks. Return shipments are at the expense of the buyer and only accepted if sent by registered mail with the model form for cancellation. This form can be found on the last page of our [Web Shop](#) [General Terms & Conditions](#).

2

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## Complaints

We stand for quality and do our utmost to serve you to your satisfaction. Should you nevertheless have a complaint, we would like to hear from you. You can submit your complaint to Harriët Kroon via the [Contact Page](#) or via email at [welcome@divineplanhealingschool.org](mailto:welcome@divineplanhealingschool.org). We will address your complaint as soon as possible and aim for a solution by mutual agreement within 4 weeks.